

## For foreign patients who will have a consultation & treatment at University of Tsukuba Hospital

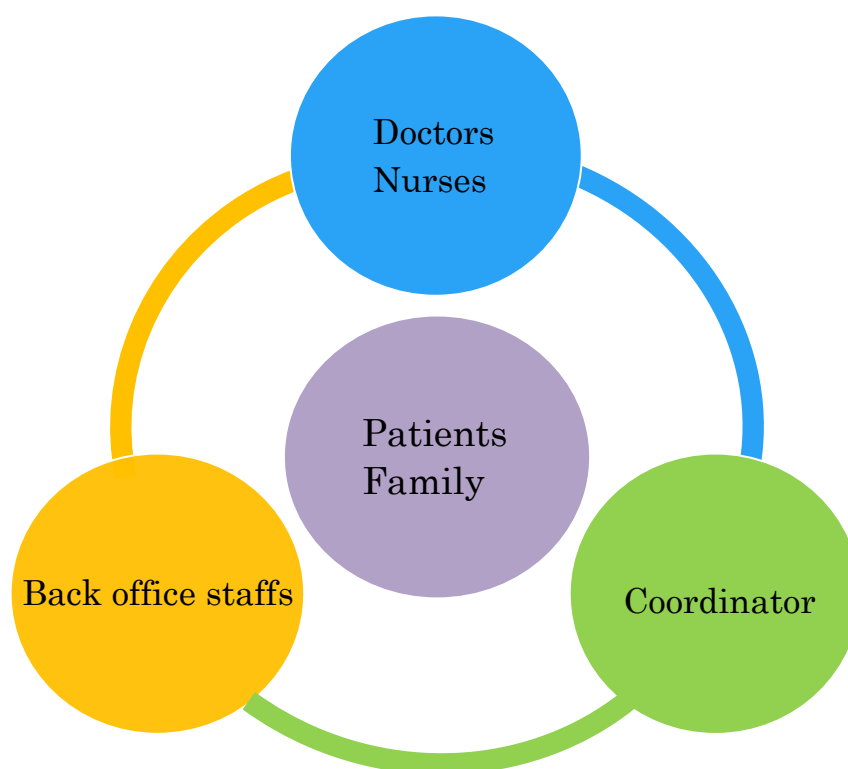
Foreign patients need to follow these regulations if they wish to have consultations and treatment.

① Please accept the support of the medical coordinator we designate.

Foreign patients must be supported by a designated coordinator.

This is because University of Tsukuba Hospital staffs are unable to complete all the formalities related to the acceptance of foreign patients and they rely on the assistance of a medical coordinator.

Doctors, nurses, back offices staff and designated coordinator work together to assist and care for foreign patients and each has following duties and responsibilities.



- |                |     |   |
|----------------|-----|---|
| Doctors•Nurses | ... | Medical judgement, making treatment schedule, consultations, examinations, treatments etc |
| Back office    | ... | Allocation of hospital work, Accounts   |

Coordinator      ...    Communicating with patient in foreign language, Visa support, Interpreter arrangement, help settling in in Tsukuba, Receive payment in advance, Payment intermediary

② University of Tsukuba Hospital requests the presence of an interpreter at certain times.

If foreign patients have an interpreter who doesn't have sufficient ability, the doctors may not be able to provide sufficient explanation about their treatments and patients may misunderstand the explanation. It may prevent providing safe treatment.

Therefore, it's mandatory to have an interpreter arranged by the designated coordinator in order to interpret in neutral position.

Please understand that we may refuse consultation and treatment if a patient does not have a qualified interpreter who is arranged by the coordinator. This will apply to the patients who are accompanied by friends or family who speak Japanese or volunteer interpreters in terms of risk management.

We hope foreign patients understand the above and cooperate with us to provide safe consultations and treatment.

Akira Matsumura  
Director, University of Tsukuba Hospital